



ReSwapSM

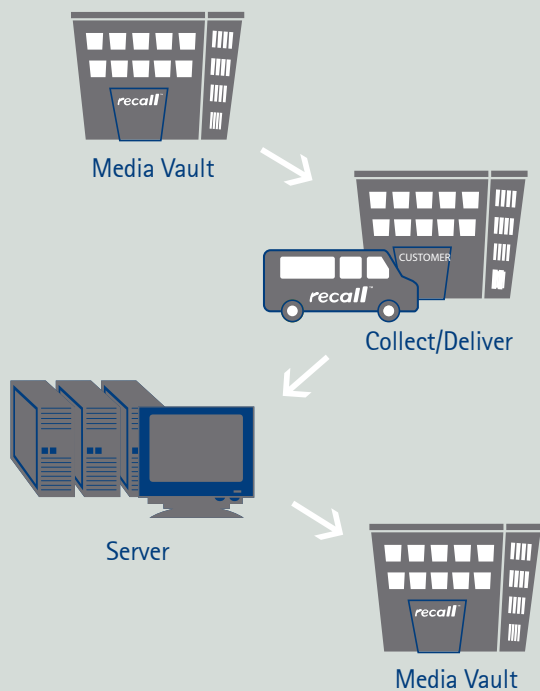
A Backup Exchange
Routine that Leaves
Nothing to Chance.
Securely Exchange Media
to and from Your Servers.

recallTM
Your Information. Securely Managed.

Recall's ReSwapSM service frees up your valuable IT staff from the mundane, time-consuming (yet critical) task of backup management. That means more time doing the complex system analysis, development and problem resolution.

ReSwap can stretch your IT budget further:

- Reducing burden on IT resources
- Saving time
- Refocusing specialists to specific tasks
- Adding skill and expertise to your team



ReSwap

Data management has become more than just a business objective – in many cases it is now law. According to Sarbanes Oxley, companies trading with the U.S. risk hefty penalties for failing to retain information for prescribed periods of time. As important as it is to maintain, preserve and protect this information – the cost and logistics to do so effectively can be problematic.

Your back-up is our business

No matter what else is going on in your business, ReSwap will ensure your mission-critical data is safely collected and delivered direct from your premises to our secure storage via a secure, streamlined process that gives you 24/7 protection.

Eliminating the guesswork

To ensure your backup routine is followed precisely, your Recall consultant will conduct a server room mapping process to define the exact procedures and protocols our personnel must adhere to whilst on your site. Recall will work with you to customise the ReSwap routine including naming conventions, barcodes, schedules and the correct communication channels.

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People you can trust

Recall's ReSwap personnel are subject to rigorous security vetting and are issued with photo identity cards for added protection. Your backup routine may require after-hours access so our people will also meet any specific security provisions of your premises and organisation. We fully understand and respect the need for strict security measures.

Out of harm's way, but not out of reach

Once collected, our personnel transport your precious data to secure off-site storage in our environmentally controlled media vaults. Our unique cataloguing and tracking system establishes precise identification and an audit trail of the movements of each tape, ensuring you absolute 24/7 online access to your media.

To contact us, please visit recall.com