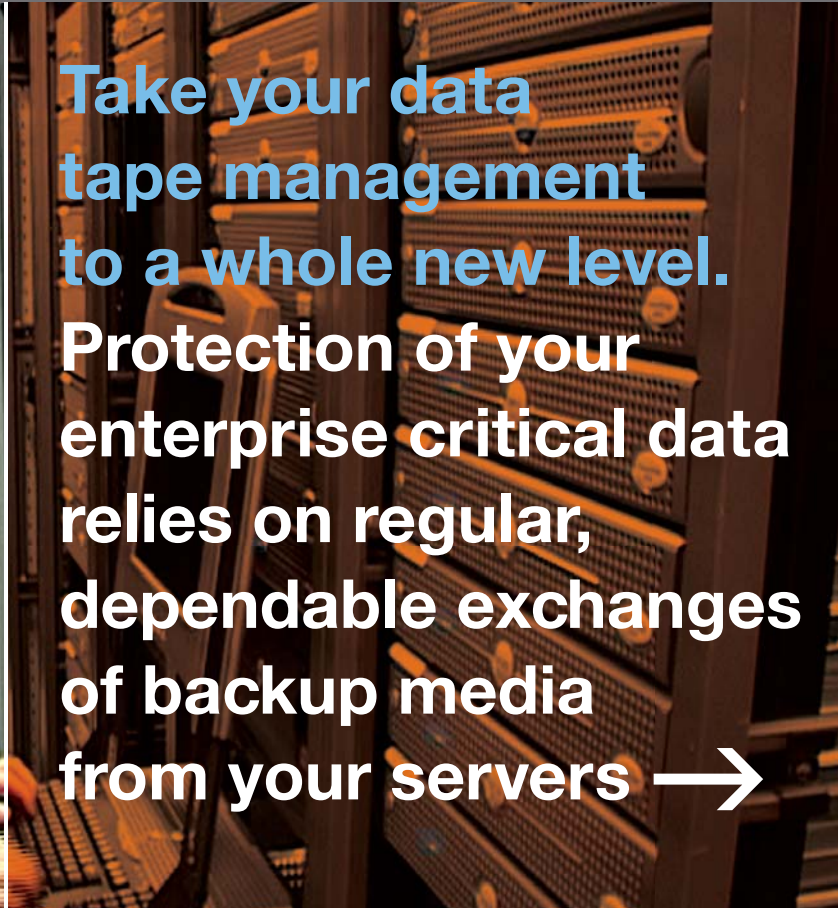


recall[™]

ReSwapSM

ReSwapSM ensures reliable, on-site backup media exchange direct to and from your servers or silos



Take your data tape management to a whole new level. Protection of your enterprise critical data relies on regular, dependable exchanges of backup media from your servers →

A smarter way of doing things

Can you be 100% certain your back-up routine is adhered to during holidays, unexpected events or when key staff are away on leave? Minimise the risk with Recall's ReSwapSM service. Our fully trained personnel are dedicated to the one task – safely exchanging your backup media each day, every day.

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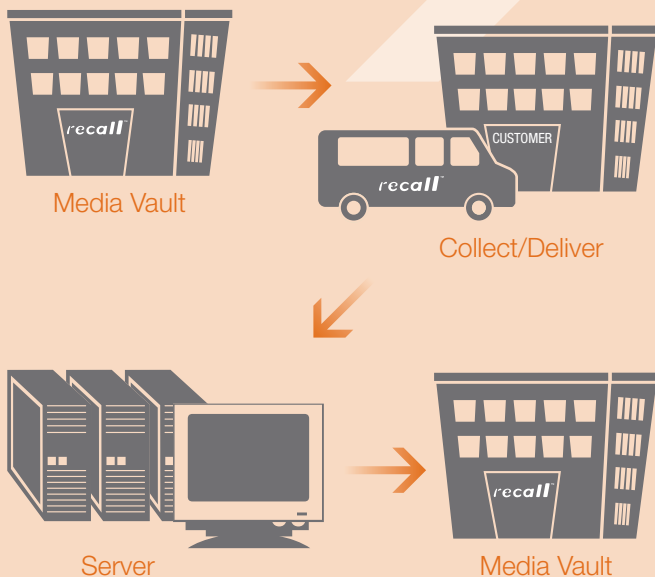


Intelligent resource management

IT resources are scarce and expensive. Time is money. Recall's ReSwapSM service frees up your valuable IT staff from the mundane, time-consuming (yet critical) task of backup management. That means more time doing the complex system analysis, development and problem resolution you pay them for. If you have multiple, remote server sites, you can anticipate even greater savings in travel time and expenses.

ReSwapSM can stretch your IT budget further:

- > Reduced burden on expensive IT resources
- > Time savings across team
- > Improved focus of valuable specialist resources to specific tasks
- > Added skill and expertise to your team.



Recall's ReSwapSM service locks in a back-up exchange routine that leaves nothing to chance and lets your expensive IT people focus on what you pay them for.

Being accountable

Records management has become more than just a business objective – in many cases it is now law. For instance, if your company is trading with the US, the Sarbanes Oxley Legislation includes hefty penalties for failing to retain business documentation for prescribed periods. ReSwapSM provides a fully auditable process to streamline and verify your records management processes.

People you can trust

Recall's ReSwapSM personnel are subject to rigorous security vetting and are issued with photo identity cards for added protection. Your backup routine may require after-hours access so our people will also meet any specific security provisions of your premises and organisation. We fully understand and respect the need for strict security measures.

Eliminating the guesswork

To ensure your back-up routine is followed precisely, your Recall consultant will conduct a server room mapping process to define the exact procedures and protocols our personnel must adhere to whilst on your site. Recall will work with you to customise the ReSwapSM routine including naming conventions, barcodes, schedules and the correct communication channels.

Out of harm's way, but not out of reach

ReSwap is just one part of our comprehensive data protection service. Once collected, our personnel transport your precious data to secure off-site storage in our environmentally controlled media vaults. Our unique cataloguing and tracking system establishes precise identification and an audit trail of the movements of each tape, ensuring you absolute 24/7 online access to your media

Your back-up is our business

No matter what else is going on in your business, ReSwapSM will ensure your mission-critical data is safely collected and delivered direct from your premises to our secure storage. A simple, streamlined process that gives you 24x7 protection against disastrous data loss.

Safeguarding your business continuity

Imagine how a fire, system/user error, sabotages or virus/cyber attack could devastate your business. These are not virtual threats – they are real risks that have crippled or closed the doors of many well-regarded organisations. Recall's ReSwapSM service provides a superior level of protection against data loss because we do it all for you.

Worldwide Operations

Asia | Australasia | Europe | North America | South America

